

# Terms of Service

## 1. Terms

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#### **4. Services**

The SensorOcean platform provides registered users with services of digital data processing, software and informational support, and other services related to the functionality of the SensorOcean's applications.

#### **5. Purchases**

Our pricing approach is based on the “*pay-as-you-go*” principle. That means you pay for a service before you use it, and you cannot use more than you have accepted or paid for.

We provide all registered users with a basic free-of-charge account and a possibility to purchase extra packages of service (the *items*). By purchasing an *item*, you acquire the right to get a certain level of service according to the conditions of the *item* purchased.

If you purchase a new *item*, all *items* of future periods that were previously purchased shall be canceled without a refund.

When we process your payment, we use a world-known trustful payment gateway providers, such as [Stripe](#), who run the transaction with the payment methods they support, according to their rules and security standards. We do not store any credit card's related data in our platform.

We may change the list of the *items*, their terms, and price at any time or impose additional fees or charges.

#### **6. Refunds**

Given the nature of digital content, we do not offer a refund, a payment return, or credit on a purchase unless as required by law. There is generally no obligation of providing a refund or a credit in the following situations:

- you decided not to use or stop using the *item* purchased;
- you do not know how to use the *item* purchased;
- you purchased the *item* by mistake;
- you purchased a new *item* that makes impossible to use other *items* that were previously purchased;

In case we decide to issue a refund, this will be generally done by providing a credit to your SensorOcean's account.

#### **7. Limitations**

In no event shall SensorOcean or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the *Materials* and/or *Data* on SensorOcean's web resources, even if SensorOcean or a SensorOcean authorized representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

#### **8. Accuracy of materials**

To our best knowledge all the *Materials* appearing on SensorOcean's web resources are accurate and error free, however, we do not guarantee for any occasional technical, typographical, or

photographic errors on the course of continues operation. SensorOcean may make changes to the *Materials* contained on its web resources at any time without any pre-notice. However, SensorOcean may or may not update the *Materials* and shall review or update on case by case bases.

## **9. Links**

SensorOcean has not reviewed all of the sites linked to its web resources and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by SensorOcean of the site. Use of any such linked websites is at the user's own risk.

## **10. Modifications**

SensorOcean may revise these terms of service for its web resources at any time without any pre-notice. By using the SensorOcean's web resources you are agreeing to be bound by the current version of these terms of service.

## **11. Governing Law**

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