

Privacy Policy

All SensorOcean websites and applications are operated within the Swiss legal entity of EasyBusy Sàrl, Av. de Grandson 68, CH – 1400, Yverdon-les-Bains, Switzerland and are subject to Swiss law protection. This privacy policy explains how we use the personal data we collect from you when you use <http://www.sensorocean.com>, <http://cloud.sensorocean.com>, and other our websites, applications and API (further as *web resources*).

Your privacy is important to us. It is SensorOcean's policy to respect your privacy regarding any information we may collect from you across our web resources.

What data do we collect?

We only ask for personal identification information, such as *name, email address, postal address, phone number*, etc., when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent.

How do we collect your data?

You directly provide us with most of the data we collect. We collect and process data when you register on the platform or update your account. We may also receive your data from voluntarily completed customer surveys, provided feedback or messages on any of our web resources, message boards, or via email.

We may also receive your data from the browser's cookies. Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our web resources, we may collect information from you automatically through cookies or similar technology. The SensorOcean's web resources use cookies to improve your experience on our solutions, such as keeping you signed in, storing your previously selected preferences, etc.

On some of our web resources we may use third party providers and tools like Google Analytics, etc. that use cookies to collect information about your visit to our web resources, the content you viewed, the links you followed and information about your browser, device, and your IP address, etc.

By using such third-party tools, we may also share online data collected through cookies with advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our web resources.

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of the features in or applications may not function as a result.

How do we use and store your data?

We use the collected information only to provide a service to you. You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your services.

We only retain collected information for as long as necessary to provide you with your requested service. Once you decide to stop using our services, we will delete your data by removing it from our databases and archives when possible.

What data we store, we'll protect within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use or modification.

When we process your transactions, we may send your data to, and also use the resulting information from, a trustful payment gateway providers, such as [Stripe](#), to prevent fraudulent purchases. We do not store any credit card's related data.

We don't share any personally identifying information publicly or with third-parties, except the cases mentioned in this document or when required to by law.

Marketing

If you have agreed to receive marketing, we may send you information about products and services of ours that we think you might like. You have the right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please contact us at our email.

Privacy policies of other websites

Our web resources may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

Your data protection rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request us for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request us to complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object the processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email.

Changes to the privacy policy

Our Company keeps its privacy policy under regular review and places any updates in this document. This privacy policy was last updated on August 27, 2020.



How to contact us

Your continued use of our websites will be regarded as an acceptance of our practices around privacy and personal information.

If you have any questions about SensorOcean's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at support@sensorocean.com